DH 83 Course Outline as of Fall 2014

CATALOG INFORMATION

Dept and Nbr: DH 83 Title: ETHICS JURSP & PRAC MGMT Full Title: Ethics, Jurisprudence & Practice Mgmt for Dental Hygienist

Last Reviewed: 10/10/2022

Units		Course Hours per Week	•	Nbr of Weeks	Course Hours Total	
Maximum	2.00	Lecture Scheduled	2.00	17.5	Lecture Scheduled	35.00
Minimum	2.00	Lab Scheduled	0	17.5	Lab Scheduled	0
		Contact DHR	0		Contact DHR	0
		Contact Total	2.00		Contact Total	35.00
		Non-contact DHR	0		Non-contact DHR	0

Total Out of Class Hours: 70.00 Total Student Learning Hours: 105.00

Title 5 Category: AA Degree Applicable

Grading: Grade Only

Repeatability: 00 - Two Repeats if Grade was D, F, NC, or NP

Also Listed As:

Formerly:

Catalog Description:

The study of jurisprudence, ethics, and practice management as related to dental hygiene care. A personal philosophy toward professional conduct, continuous quality improvement, self-assessment and peer evaluation is developed.

Prerequisites/Corequisites:

Concurrent Enrollment in DH 71E (or DH 84)

Recommended Preparation:

Limits on Enrollment:

Schedule of Classes Information:

Description: The study of jurisprudence, ethics, and practice management as related to dental hygiene care. A personal philosophy toward professional conduct, continuous quality improvement, self-assessment and peer evaluation is developed. (Grade Only)

Prerequisites/Corequisites: Concurrent Enrollment in DH 71E (or DH 84)

Recommended:

Limits on Enrollment:

Transfer Credit: CSU;

Repeatability: Two Repeats if Grade was D, F, NC, or NP

ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:

AS Degree: Area Effective: Inactive: CSU GE: Transfer Area Effective: Inactive:

IGETC: Transfer Area Effective: Inactive:

CSU Transfer: Transferable Effective: Spring 2001 Inactive:

UC Transfer: Effective: Inactive:

CID:

Certificate/Major Applicable:

Major Applicable Course

COURSE CONTENT

Student Learning Outcomes:

At the conclusion of this course, the student should be able to:

- 1. Manage the legal and ethical issues facing dental hygienists in the delivery of oral health care, and develop a personal philosophy toward professional conduct, continuous quality assurance self-assessment and life-long learning.
- 2. Apply basic dental office management skills including: computerized appointment scheduling, telephone etiquette, inventory management, recall systems, and dental hygiene insurance codes and billing procedures.

Objectives:

Upon completion of this course, the student will:

- 1. Apply sound legal and ethical principles in dealing with patients and team members.
- 2. Demonstrate ethical conduct in personal and professional life, while maintaining high standards of clinical practice.
- 3. Discuss a personal philosophy towards dental hygiene practice management.
- 4. Demonstrate professional competence, knowledge, philosophy, and demeanor when applying for a position.
- 5. Apply concepts of quality assurance through the skills of self-assessment, peer review and record auditing.
- 6. Explain the legal and ethical relationship between the dental hygienist and patient.
- 7. Discuss the theory of competency and skill acquisition for the dental hygienist.
- 8. Identify and describe the normative ethical principles.
- 9. Describe the difference between a choice and an ethical principle.
- 10. Explain the role of principles in the decision-making process of the dental hygienist.
- 11. Describe the ethical decision-making process in dental hygiene.
- 12. Apply the decision-making process in an ethical dilemma.
- 13. Discuss the reasons why a dental hygiene license may be suspended/revoked in California.
- 14. Identify the types of dental hygiene procedures delegated under direct supervision, and indirect supervision.
- 15. Give examples relating to dental hygiene of the differences between civil and criminal law.

- 16. Describe the patient's legal responsibilities when receiving oral health care.
- 17. List and discuss the rights and responsibilities of the dental hygienist in the provider-patient relationship.
- 18. Explain the concept of risk management as it relates to the practice of dental hygiene.
- 19. Discuss the strategies that can be used to identify and reduce risk.
- 20. Discuss state and federal employment laws that have a significant impact on employment.
- 21. Discuss the importance of effective practice management in the dental office.
- 22. Differentiate between oral health care and the business of oral healthcare.
- 23. Differentiate between employer expectations and employee expectations.
- 24. Discuss how "marketing" relates to the dental/dental hygiene practice.
- 25. Describe how computer software benefits dental hygiene procedures.
- 26. Identify various types of computerized periodontal charting systems.
- 27. Identify the advantages and disadvantages of a working interview.
- 28. Identify various employment opportunities for dental hygienists and method of finding positions.

Topics and Scope:

- I. Introduction to Ethics
- A. Ethical principles and values
- B. Theories of moral development
- C. Code of ethics
- D. American Dental Hygiene Association Code of Ethics
- E. Ethical dilemmas
- II. Introduction to Jurisprudence
- A. California Dental Practice Act
- B. California Committee on Dental Auxiliaries (COMDA)
- 1. License and renewal.
- 2. Scope of practice.
- 3. Levels of supervision.
- C. Legal concepts
- 1. Civil /criminal law.
- 2. Hygienist/patient relationship.
- 3. Informed consent.
- 4. Technical assault.
- 5. Breach of contract.
- 6. State and federal employment laws.
- 7. Malpractice.
- D. Risk Management
- 1. Dental records.
- 2. Incident reporting.
- 3. Quality assurance.
- 4. Communication.
- 5. Risk factors.
- III. Introduction to Dental Hygiene Practice Management
- A. Team concept
- B. Public relations
- C. Marketing the practice
- D. Business of dental hygiene
- E. Employer and employee expectations
- F. Employment opportunities
- IV. Business Office Skills

- A. Practice management software
- B. Telephone etiquette, inventory management
- C. Recall systems
- D. Dental hygiene insurance codes

Assignment:

Representative assignments

- 1. Reading assignments 10 15 pages per week
- 2. Ouizzes 6 8
- 3. Exams (Midterm & Final)
- 4. Ethical dilemma paper
- 5. Mock malpractice trial role playing
- 6. Case studies (5-10).

Methods of Evaluation/Basis of Grade:

Writing: Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Ethical dilemma paper

Writing 5 - 10%

Problem Solving: Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

Case studies; Mock malpractice trial. Each student assumes a role (i.e., judge, jury member, attorney, defendant, plaintiff, witnesses, etc.)

Problem solving 30 - 40%

Skill Demonstrations: All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

None

Skill Demonstrations 0 - 0%

Exams: All forms of formal testing, other than skill performance exams.

Quizzes. midterm and final

Exams 50 - 60%

Other: Includes any assessment tools that do not logically fit into the above categories.

None

Other Category 0 - 0%

Representative Textbooks and Materials:

Ethics, Jurisprudence and Practice Management, Kimbrough V., 3rd Ed., Prentice Hall, 2012 Ethics and Law in Dental Hygiene, Beemsterboer, P., 2nd Ed., WB Saunders, 2010 Instructor prepared materials