#### **COMM 6 Course Outline as of Fall 2014**

### **CATALOG INFORMATION**

Dept and Nbr: COMM 6 Title: INTERPERSONAL COMM

Full Title: Interpersonal Communication

Last Reviewed: 11/25/2019

Units		Course Hours per Week		Nbr of Weeks	<b>Course Hours Total</b>	
Maximum	3.00	Lecture Scheduled	3.00	17.5	Lecture Scheduled	52.50
Minimum	3.00	Lab Scheduled	0	6	Lab Scheduled	0
		Contact DHR	0		Contact DHR	0
		Contact Total	3.00		Contact Total	52.50
		Non-contact DHR	0		Non-contact DHR	0

Total Out of Class Hours: 105.00 Total Student Learning Hours: 157.50

Title 5 Category: AA Degree Applicable

Grading: Grade or P/NP

Repeatability: 00 - Two Repeats if Grade was D, F, NC, or NP

Also Listed As:

Formerly: COMM 66

#### **Catalog Description:**

Explores through theory and practice the ways people communicate one-on-one and in informal situations. Studies awareness of perception, development of self-concept, self-disclosure, listening, relationships, language and conflict through verbal and nonverbal communication. Builds communication skills through experiential activities.

## **Prerequisites/Corequisites:**

### **Recommended Preparation:**

Eligibility for ENGL 1A or equivalent

#### **Limits on Enrollment:**

### **Schedule of Classes Information:**

Description: Explores through theory and practice the ways people communicate one-on-one and in informal situations. Studies awareness of perception, development of self-concept, self-disclosure, listening, relationships, language and conflict through verbal and nonverbal communication. Builds communication skills through experiential activities. (Grade or P/NP) Prerequisites/Corequisites:

Recommended: Eligibility for ENGL 1A or equivalent

Limits on Enrollment: Transfer Credit: CSU;UC.

Repeatability: Two Repeats if Grade was D, F, NC, or NP

# **ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:**

AS Degree: Area Effective: Inactive:

B Communication and Analytical Fall 1981

Thinking

**CSU GE:** Transfer Area Effective: Inactive:

E Lifelong Learning and Self Fall 1993

Development

**IGETC:** Transfer Area Effective: Inactive:

**CSU Transfer:** Transferable Effective: Fall 1981 Inactive:

**UC Transfer:** Transferable Effective: Fall 2009 Inactive:

CID:

CID Descriptor: COMM 130 Interpersonal Communication

SRJC Equivalent Course(s): COMM6

### **Certificate/Major Applicable:**

Both Certificate and Major Applicable

### **COURSE CONTENT**

#### **Outcomes and Objectives:**

Upon completion of this course, students will be able to:

- 1. Demonstrate understanding of a variety of interpersonal communication concepts and principles.
- 2. Acquire an awareness and appreciation of the complexities of the communication process.
- 3. Improve listening ability by understanding the key elements of this most frequently used aspect of

interpersonal communication.

- 4. Identify, interpret and demonstrate appropriate uses of verbal and non-verbal communication.
- 5. Describe and discuss how choice of words and gender influences can significantly impact interpersonal

interactions.

- 6. Explore and analyze social and gender roles as they apply to relational communication.
- 7. Identify the difference between passive, assertive and aggressive behavior.
- 8. Explain ways that communication creates, develops and changes personal identities.
- 9. Examine one's own self-esteem through journal writing and other self-exploratory tasks.
- 10. Identify and practice constructive conflict management skills.
- 11. Analyze the role of technology in interpersonal communication.
- 12. Analyze interpersonal communication in various contexts, including personal and professional.

# **Topics and Scope:**

- I. The communication process
  - A. Definition and basic terms
  - B. Communication model
  - C. Barriers to understanding communication
- II. Listening
  - A. Importance of listening
  - B. Barriers to listening
  - C. Effective listening behavior skills
- III. Self image and self esteem
  - A. Introspective assignments
  - B. Hierarchy of values
  - C. Effects of low self esteem
  - D. Skills to build self esteem
- IV. Perception
  - A. Variables that affect perception
  - B. Differences in perception
- V. Verbal communication/semantics
  - A. Abstraction of words and symbols
  - B. Semantic reactions
  - C. Polarization
  - D. Gender patterns and differences
- VI. Non-verbal communication
  - A. Kinesics
  - B. Proxemics
  - C. Dress
  - D. Vocalics
  - E. Oculesics
  - F. Haptics
  - G. Chronemics
- VII. Relational communication
  - A. Social roles
  - B. Gender roles
  - C. Intimacy
  - D. Self disclosure
  - E. Relationship stages
  - F. Loneliness
- VIII. Conflict resolution/negotiation skills
  - A. Types of conflict
  - B. Productive conflict management
  - C. Destructive conflict management
  - D. Win/win win/lose negotiation
  - E. Defensive communication
- IX. Technology and Communication
  - A. Effective use of communication technology
  - B. Effect of technology on communication

### **Assignment:**

- I. Written
  - A. Weekly free writing assignment -- 2 pages
  - B. Topic related journal

- assignments -- 10-20 pages total per semester
- C. Three to five short 2-5 page analytical papers or two 4-10 page term papers
- II. Reading Assignment 30 pages/week
- III. Observational assignments
- IV. In-class
  - A. Discussions
  - B. Experiential activities
  - C. Group processes
- V. Oral presentations
  - A. Individual -- 1-2 presentations
  - B. Group -- 1-2 presentations
- VI. Exams -- 1-3 multiple choice and short answer, including a final

#### Methods of Evaluation/Basis of Grade:

**Writing:** Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Written homework; term papers; short analytical papers; journal entries; response papers; free writes

Writing 50 - 70%

**Problem Solving:** Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

None

Problem solving 0 - 0%

**Skill Demonstrations:** All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

Class performances; observational assignments; group project; individual presentation(s); group presentation(s)

Skill Demonstrations 10 - 25%

**Exams:** All forms of formal testing, other than skill performance exams.

Midterms and final

Exams 5 - 30%

**Other:** Includes any assessment tools that do not logically fit into the above categories.

Attendance and class participation

Other Category 10 - 25%

# **Representative Textbooks and Materials:**

Communicate: A Workbook for Interpersonal Communication (7th ed.). CRA Staff. Kendall-Hunt: 2010

The Interpersonal Communication Book (13th ed.). DeVito, Joseph A. Allyn & Bacon: 2012

Looking Out, Looking In (14th ed.). Adler, Ronald B. and Proctor II, Russell F. Wadsworth, Inc.: 2012