#### SPCH 60 Course Outline as of Fall 1999

### **CATALOG INFORMATION**

Dept and Nbr: SPCH 60 Title: COMMUNICATION SKILL

Full Title: Communication Skills

Last Reviewed: 5/13/2024

Units		Course Hours per Week	•	Nbr of Weeks	<b>Course Hours Total</b>	
Maximum	3.00	Lecture Scheduled	3.00	17.5	Lecture Scheduled	52.50
Minimum	3.00	Lab Scheduled	0	3	Lab Scheduled	0
		Contact DHR	0		Contact DHR	0
		Contact Total	3.00		Contact Total	52.50
		Non-contact DHR	0		Non-contact DHR	0

Total Out of Class Hours: 105.00 Total Student Learning Hours: 157.50

Title 5 Category: AA Degree Applicable

Grading: Grade or P/NP

Repeatability: 00 - Two Repeats if Grade was D, F, NC, or NP

Also Listed As:

Formerly:

### **Catalog Description:**

Training for effective communication and public speaking in vocational, professional and other organizational settings. This class focuses on four areas: public speaking, interpersonal communication, communication in groups, and interviewing, with special emphasis on oral communication.

## **Prerequisites/Corequisites:**

## **Recommended Preparation:**

Eligibility for ENGL 100 or ESL 100.

#### **Limits on Enrollment:**

#### **Schedule of Classes Information:**

Description: Training for effective communication and public speaking in vocational, professional and other organizational settings. This class focuses on four areas: public speaking, interpersonal communication, communication in groups, and interviewing, with special emphasis on oral communication. (Grade or P/NP)
Prerequisites/Corequisites:

Recommended: Eligibility for ENGL 100 or ESL 100.

Limits on Enrollment: Transfer Credit: CSU;UC.

Repeatability: Two Repeats if Grade was D, F, NC, or NP

# **ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:**

AS Degree: Area Effective: Inactive:

B Communication and Analytical Fall 1981

Thinking

**CSU GE:** Transfer Area Effective: Inactive:

A1 Oral Communication Fall 1981

**IGETC:** Transfer Area Effective: Inactive:

1C Oral Communication Fall 2023

**CSU Transfer:** Transferable Effective: Fall 1981 Inactive:

**UC Transfer:** Transferable Effective: Fall 2023 Inactive:

CID:

CID Descriptor: COMM 115 Survey of Human Communication

SRJC Equivalent Course(s): COMM4

## **Certificate/Major Applicable:**

Certificate Applicable Course

## **COURSE CONTENT**

# **Outcomes and Objectives:**

The students will:

- 1. Demonstrate proficiency in preparing and delivering speeches using an outline format.
- 2. Acquire a foundation of the basic terminology, concepts and theories of communication.
- 3. Develop small group communication skills.
- 4. Acquire interviewing skills.
- 5. Incorporate and utilize listening skills.
- 6. Develop awareness of and sensitivity to issues of gender and cultural diversity and its implications for communication.
- 7. Identify and apply theories of roles, norms and leadership in group situations.
- 8. Recognize ethical dimensions of communication.

# **Topics and Scope:**

- (Topics may include, but are not limited to, the below listing and sequences may vary.)
- 1. Survey of the field of communication (60.1)
- 2. Organizational communication concepts (60.1)
- 3. Interpersonal communication concepts (60.1, 60.2, 60.3, 60.4)
  - A. Listening skills (60.1)

- B. Verbal and non-verbal communication (60.2)
- 4. Interviewing (60.2)
  - A. Mock interviews (60.2)
  - B. Observation of interviews (60.2)
- 5. Working in groups (60.3, 60.4)
  - A. Conflict resolution (60.4)
  - B. Decision-making (60.3)
  - C. Leadership (60.3)
  - D. Problem-solving (60.4)
  - E. Group presentations (60.3, 60.4)
- 6. Public speaking (individual presentations) (60.5, 60.6)
  - A. Informative speeches (60.5)
  - B. Persuasive speeches (60.6)

### **Assignment:**

Assignments include a selection of the following:

- 1. Public speeches (individual presentations).
  - A. Introductions
  - B. Informative speech(es)
  - C. Persuasive speech(es)
- 2. Report on selected subjects, oral and/or written.
- 3. Interview(s).
- 4. Group project assignment(s).
- 5. Experiential exercises.
- 6. Listen, evaluate, and critique oral presentations by other students.
- 7. Outside field work observing communication settings and situations.
- 8. Written examinations of various types and number are given.

#### Methods of Evaluation/Basis of Grade:

**Writing:** Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Reading reports, Essay exams, OUTLINES

Writing 10 - 20%

**Problem Solving:** Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

None

Problem solving 0 - 0%

**Skill Demonstrations:** All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

Class performances, Field work

Skill Demonstrations 55 - 60%

**Exams:** All forms of formal testing, other than skill performance exams.

Multiple choice, True/false, Matching items, Completion

Exams 20 - 30%

**Other:** Includes any assessment tools that do not logically fit into the above categories.

**CLASS PARTICIPATION** 

Other Category 5 - 10%

# **Representative Textbooks and Materials:**

Communicating at Work by Adler, 4th ed., McGraw-Hill, c. 1992 Communicating: A Social and Career Focus by Berko, Wolvin & Wolvin, 6th ed., Houghton-Mifflin, c. 1995 Communicating for Results by Hamilton, 4th ed., Wadsworth, c. 1993