

**BAD 52 Course Outline as of Fall 2022****CATALOG INFORMATION**

Dept and Nbr: BAD 52                      Title: HUMAN RELATIONS  
 Full Title: Human Relations in Organizations  
 Last Reviewed: 2/28/2022

Units	Course Hours per Week		Nbr of Weeks		Course Hours Total	
Maximum	3.00	Lecture Scheduled	3.00	17.5	Lecture Scheduled	52.50
Minimum	3.00	Lab Scheduled	0	6	Lab Scheduled	0
		Contact DHR	0		Contact DHR	0
		Contact Total	3.00		Contact Total	52.50
		Non-contact DHR	0		Non-contact DHR	0

Total Out of Class Hours: 105.00

Total Student Learning Hours: 157.50

Title 5 Category: AA Degree Applicable

Grading: Grade or P/NP

Repeatability: 00 - Two Repeats if Grade was D, F, NC, or NP

Also Listed As:

Formerly:

**Catalog Description:**

Students will address issues of self-esteem, values, attitudes, motivation, communications, team dynamics, change, creativity, conflict, stress, diversity, ethics, and health. This course is an exploration of the awareness and self-understanding of how interpersonal skills influence relationships with others and how to enhance those skills to be more successful as a member of a work environment and society.

**Prerequisites/Corequisites:****Recommended Preparation:**

Eligibility for ENGL 100 or ESL 100

**Limits on Enrollment:****Schedule of Classes Information:**

Description: Students will address issues of self-esteem, values, attitudes, motivation, communications, team dynamics, change, creativity, conflict, stress, diversity, ethics, and health. This course is an exploration of the awareness and self-understanding of how interpersonal skills influence relationships with others and how to enhance those skills to be more successful as a

member of a work environment and society. (Grade or P/NP)

Prerequisites/Corequisites:

Recommended: Eligibility for ENGL 100 or ESL 100

Limits on Enrollment:

Transfer Credit: CSU;

Repeatability: Two Repeats if Grade was D, F, NC, or NP

## **ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:**

<b>AS Degree:</b>	<b>Area</b>		Effective:	Inactive:
	B	Communication and Analytical Thinking	Fall 1981	
<b>CSU GE:</b>	<b>Transfer Area</b>		Effective:	Inactive:
	E	Lifelong Learning and Self Development	Fall 1981	
<b>IGETC:</b>	<b>Transfer Area</b>		Effective:	Inactive:
<b>CSU Transfer:</b>	Transferable	Effective:	Fall 1981	Inactive:
<b>UC Transfer:</b>		Effective:		Inactive:

### **CID:**

### **Certificate/Major Applicable:**

Both Certificate and Major Applicable

## **COURSE CONTENT**

### **Student Learning Outcomes:**

At the conclusion of this course, the student should be able to:

1. Demonstrate an understanding of self-esteem, values, attitudes, and motivation, in the context of organizational behavior within a diverse society.
2. Describe communication styles and how different styles affect individual behavior.
3. Describe the issues that influence effective teamwork and the process for resolving conflict.

### **Objectives:**

At the conclusion of this course, the student should be able to:

1. Examine the considerations that influence self-esteem, personal values, and attitudes.
2. Determine personal communication style and the factors that influence communication interactions.
3. Describe the major theories of motivation and describe contemporary employee motivation strategies.
4. Describe the skills that employees need in order to be an effective team member.
5. Analyze the major causes of conflict and describe the conflict resolution process.

### **Topics and Scope:**

- I. History of Human Relations
- II. Self-Esteem, Self-Awareness, and Self-Efficacy
- III. Values, Attitudes, and Creativity
- IV. Motivational Theories, Including Job Enrichment and Self-Fulfilling Prophecy

- V. Communication and Human Relations
- VI. Valuing Diversity and Creativity in Today's World
- VII. Group Dynamics, Work Teams, Conflict Resolution, and Change
- VIII. Business Ethics
- IX. Identify Major Personal and Work-Related Stressors; Impact on Health

**Assignment:**

Assignments may include the following:

1. Assigned reading (20-30 pages per week)
2. Exams, quizzes, final exam (4-6)
3. Completion of established assessment tools
4. Written assignments/reports (4-8)
5. Participation in group activities

**Methods of Evaluation/Basis of Grade:**

**Writing:** Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Written assignments/reports	Writing 20 - 40%
-----------------------------	---------------------

**Problem Solving:** Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

Assessment tools. Participation in group activities	Problem solving 10 - 25%
---	-----------------------------

**Skill Demonstrations:** All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

None	Skill Demonstrations 0 - 0%
------	--------------------------------

**Exams:** All forms of formal testing, other than skill performance exams.

Exams, quizzes, final exam	Exams 35 - 60%
----------------------------	-------------------

**Other:** Includes any assessment tools that do not logically fit into the above categories.

None	Other Category 0 - 0%
------	--------------------------

**Representative Textbooks and Materials:**

Human Relations: Strategies For Success. 6th Edition. Lambertson and Minor Evans. McGraw-Hill Irwin Publishing Company. 2019

Instructor prepared materials