PHARM 154B Course Outline as of Fall 2007

CATALOG INFORMATION

Dept and Nbr: PHARM 154B Title: RETAIL CLINICAL 2 Full Title: Retail Clinical 2 Last Reviewed: 11/13/2023

| Units | | Course Hours per Week | ľ | Nbr of Weeks | Course Hours Total | |
|---------|------|------------------------------|------|--------------|---------------------------|--------|
| Maximum | 3.00 | Lecture Scheduled | 0 | 17.5 | Lecture Scheduled | 0 |
| Minimum | 3.00 | Lab Scheduled | 9.00 | 17 | Lab Scheduled | 157.50 |
| | | Contact DHR | 0 | | Contact DHR | 0 |
| | | Contact Total | 9.00 | | Contact Total | 157.50 |
| | | Non-contact DHR | 0 | | Non-contact DHR | 0 |

Total Out of Class Hours: 0.00

Total Student Learning Hours: 157.50

| Title 5 Category: | AA Degree Applicable |
|-------------------|---|
| Grading: | Grade Only |
| Repeatability: | 00 - Two Repeats if Grade was D, F, NC, or NP |
| Also Listed As: | |
| Formerly: | |

Catalog Description:

The practice, in an outpatient environment, of advanced pharmacy technician skills developed in didactic and laboratory training. Activities will be performed by the student and evaluated by a supervising licensed pharmacist.

Prerequisites/Corequisites:

Completion of PHARM 150, PHARM 151, PHARM 154A and completion of or concurrent enrollment in PHARM 153.

Recommended Preparation:

Limits on Enrollment:

Schedule of Classes Information:

Description: The practice, in an outpatient environment, of advanced pharmacy technician skills developed in didactic and laboratory training. Activities will be performed by the student and evaluated by a supervising licensed pharmacist. (Grade Only)

Prerequisites/Corequisites: Completion of PHARM 150, PHARM 151, PHARM 154A and completion of or concurrent enrollment in PHARM 153.

ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:

| AS Degree: CSU GE: | Area Transfer Area | Effective: Effective: | Inactive: Inactive: |
|-----------------------|-----------------------|--------------------------|------------------------|
| IGETC: | Transfer Area | Effective: | Inactive: |
| CSU Transfer | Effective: | Inactive: | |
| UC Transfer: | Effective: | Inactive: | |

CID:

Certificate/Major Applicable:

Certificate Applicable Course

COURSE CONTENT

Outcomes and Objectives:

Upon successful completion of this course the student will be able to:

- 1. Assist the pharmacist in collecting, organizing, and evaluating information for direct patient care, drug use review, and departmental management.
- 2. Receive and evaluate prescriptions for completeness.
- 3. Compound and prepare medications for distribution.
- 4. Distribute medications after supervising pharmacist provides final verification.
- 5. Assist the pharmacist in the identification of patients who desire counseling on the use of medications, equipment and devices.
- 6. Collect payment and/or initiate billing for pharmacy services and goods.
- 7. Purchase pharmaceuticals, devices, and supplies according to an established purchasing program.
- 8. Control the inventory of medications, equipment, and devices according to an established plan.
- 9. Assist the pharmacist in monitoring the practice site and/or service area for compliance with federal, state, and local laws, regulations, and professional standards.
- 10. Maintain pharmacy equipment and facilities.

Topics and Scope:

I. Review of pharmacy procedures

- A. Cash register
- B. Prescription work flow
- C. OTC's

- D. Drop off and pick up procedures
- E. Telephone procedures
- F. Computerized prescription processing
- G. Record keeping
- II. Prescription files
- III. Requirements for controlled substances
- IV. Third party claim forms
- V. Assist the pharmacist in
- A. Removing drugs from stock
- B. Counting, pouring and mixing pharmaceuticals
- C. Placing product in container
- D. Affixing label or labels
- E. Packaging and repackaging
- VI. Principles of inventory control
- A. Ordering, receiving, and stocking inventory
- B. Removing expired, discontinued and recalled goods from stock
- VII. Diabetic supplies
- VIII. Other diagnostic supplies
- IX. Vitamins, minerals and herbal products
- X. Safety and legal policies and procedures
- XI. Pricing prescription and OTC goods
- XII. Maintaining a clean and neat work environment
- XIII. Consistent use of systematic approach to solving problems
- XIV. Principles of quality assurance

Assignment:

1. Share the preceptor's workload. Observe and follow instructions of the licensed pharmacist preceptor while on clinical rotation at the assigned pharmacy site.

- 2. Complete 16 clinical rotation reports signed off by site preceptor.
- 3. Complete responsibilities check list as listed in Pharmacy Technician competency handbook signed off by site preceptor.
- 4. Complete one written documentation critique of the retail clinical site re: interpersonal relations and customer service; back counter efficiency; systems and structures of pharmacy operation.
- 5. Complete one written documentation critique of the specialty clinical site re: interpersonal relations and customer service; back counter efficiency; systems and structures of pharmacy operation.

Methods of Evaluation/Basis of Grade:

Writing: Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Written homework, Rotation reports; critiques

Writing 30 - 50%

Problem Solving: Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

None

Skill Demonstrations: All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

Competency Handbook

Exams: All forms of formal testing, other than skill performance exams.

Multiple choice

Other: Includes any assessment tools that do not logically fit into the above categories.

Attendance and participation

Representative Textbooks and Materials:

Instructor prepared materials.

| Problem solving |
|-----------------|
| 0 - 0% |

Skill Demonstrations 40 - 50%

> Exams 5 - 15%

Other Category 5 - 10%