# **COMM 7 Course Outline as of Spring 2018**

## **CATALOG INFORMATION**

Dept and Nbr: COMM 7 Title: INTERCULTURAL COMM

Full Title: Intercultural Communication

Last Reviewed: 1/22/2018

Units		Course Hours per Week	•	Nbr of Weeks	<b>Course Hours Total</b>	
Maximum	3.00	Lecture Scheduled	3.00	17.5	Lecture Scheduled	52.50
Minimum	3.00	Lab Scheduled	0	5	Lab Scheduled	0
		Contact DHR	0		Contact DHR	0
		Contact Total	3.00		Contact Total	52.50
		Non-contact DHR	0		Non-contact DHR	0

Total Out of Class Hours: 105.00 Total Student Learning Hours: 157.50

Title 5 Category: AA Degree Applicable

Grading: Grade or P/NP

Repeatability: 00 - Two Repeats if Grade was D, F, NC, or NP

Also Listed As:

Formerly: SPCH 7

#### **Catalog Description:**

This survey course introduces students to the influence of culture on identity, perception, social organization, language and nonverbal messages in intercultural experiences in the United States. The course examines variations and commonalities in communication patterns across cultures.

## **Prerequisites/Corequisites:**

# **Recommended Preparation:**

Eligibility for ENGL 1A or equivalent

#### **Limits on Enrollment:**

#### **Schedule of Classes Information:**

Description: This survey course introduces students to the influence of culture on identity, perception, social organization, language and nonverbal messages in intercultural experiences in the United States. The course examines variations and commonalities in communication patterns across cultures. (Grade or P/NP)

Prerequisites/Corequisites:

Recommended: Eligibility for ENGL 1A or equivalent

Limits on Enrollment: Transfer Credit: CSU;UC.

Repeatability: Two Repeats if Grade was D, F, NC, or NP

# **ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:**

**AS Degree:** Area Effective: Inactive:

D Social and Behavioral Sciences Fall 1981

G American Cultures/Ethnic

**Studies** 

**CSU GE:** Transfer Area Effective: Inactive:

D Social Science Fall 1995

D3 Ethnic Studies

D7 Interdisc Social or Behavioral

Science

**IGETC:** Transfer Area Effective: Inactive:

4 Social and Behavioral Science Fall 1995

4C Ethnic Studies

**CSU Transfer:** Transferable Effective: Fall 1981 Inactive:

**UC Transfer:** Transferable Effective: Fall 1981 Inactive:

CID:

CID Descriptor: COMM 150 Intercultural Communication

SRJC Equivalent Course(s): COMM7

## **Certificate/Major Applicable:**

Both Certificate and Major Applicable

### **COURSE CONTENT**

### **Outcomes and Objectives:**

Upon completion of the course, students will be able to:

- 1. Describe, compare, and analyze a variety of culturally-based communication behaviors.
- 2. Choose and practice methods for communicating between different cultures.
- 3. Describe, compare and analyze some culturally-based differences in cognitive styles and world views.
- 4. Describe, compare and analyze some differences within a cultural or ethnic group.
- 5. Describe and discuss their own cultural communication behaviors.
- 6. Discuss and practice listening skills related to intercultural communication.
- 7. Discuss and practice communication skills related to intercultural competence.
- 8. Attend and analyze a cultural event using terms and concepts central to the study of intercultural communication.
- 9. Apply social scientific methods of inquiry to study and research of

intercultural communication.

10. Demonstrate an appreciation for social and behavioral differences between people of various cultures.

# **Topics and Scope:**

- I. The Nature of Social and Cultural Identity in the United States
  - A. Racial and ethnic identity including an in-depth focus on three of the following: African-American, Latin American, Native American, Asian American, Middle Eastern Americans and/or European American
  - B. Gender and sexual identity
  - C. Religious and socioeconomic identity
  - D. Physical ability identity
  - E. Regional and National identity
  - F. Age identity
- II. Communication and Culture
  - A. Intentional versus unintentional communication
  - B. Symbolic nature of communication
  - C. Relationship between culture and communication
- III. Intercultural Communication Competence
  - A. Communicating in intercultural relationships
  - B. Cultural influences on intercultural conflict
  - C. Building intercultural skills
- IV. Forces that Create Cultural Differences
- V. Components of Cultural Patterns
  - A. Beliefs
  - B. Values
  - C. Norms
- VI. Taxonomies of Cultural Patterns and Value Frameworks
  - A. Hall's High-and Low-Context Cultural Patterns
  - B. Hofstede's Cultural Patterns
  - C. Kluckhohn and Strodtbeck's Value Orientation
  - D. Limitations of Value Frameworks
- VII. Methods of Collecting and Analyzing Cultural Data
- VIII. Nonverbal Codes
- IX. Verbal Codes
- X. Application of Intercultural Communication Theories in Different

Areas and Endeavors

- A. Business
- B. Education
- C. Health care
- D. Tourism
- XI. Cultural Identity and Ethnography
- XII. Obstacles to Intercultural Competence
  - A. Ethnocentrism
  - B. Stereotyping
  - C. Prejudice
  - D. Discrimination
  - E. Racism
- XIII. Outcomes of Intercultural Contact
  - A. Assimilation
  - B. Accommodation

- C. Acculturation
- XIV. Theoretical Underpinnings of Intercultural Communication
  - A. Communication accommodation
  - B. Uncertainty reduction
  - C. Layers of intolerance

## **Assignment:**

Assignments will include:

- 1. Reading one to two chapters per week.
- 2. Experiential games and simulation exercises.
- 3. Participation in various forms of intercultural communication.
- 4. Field work including observation of and participation in cross cultural communication outside the classroom.
- 5. Ethnographic essays about student's own cultural identity (1000 to 2500 words total).
- 6. Observation reports and analysis of intercultural communication events (1000 to 4000 words total).
- 7. One to two midterm exams and final.

## Additional requirements may include:

- 8. Group presentations about intercultural communication issues.
- 9. Research and analysis of cross-cultural communication.
- 10. Homework includes:
  - a. weekly assignments
  - b. reports
  - c. research

#### Methods of Evaluation/Basis of Grade:

**Writing:** Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Ethnographic essays, observation reports and research reports

Writing 25 - 50%

**Problem Solving:** Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

None

Problem solving 0 - 0%

**Skill Demonstrations:** All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

Field work, group exercises and presentations

Skill Demonstrations 20 - 40%

**Exams:** All forms of formal testing, other than skill performance exams.

Multiple choice, true/false, matching items, essay exams

Exams 15 - 40%

**Other:** Includes any assessment tools that do not logically fit into the above categories.

Class participation and attendance

Other Category 5 - 15%

### **Representative Textbooks and Materials:**

Communication Between Cultures (7th). Samovar, Larry A. and Porter, Richard E. Wadsworth: 2010

Experiencing Intercultural Communication (4th). Martin, Judith and Nakayama, Thomas K. McGraw Hill: 2011

Intercultural Communication: A Contextual Approach (4th). Neuliep, James W. Sage

Publications: 2009