#### CUL 256.8 Course Outline as of Fall 2009

### **CATALOG INFORMATION**

Dept and Nbr: CUL 256.8 Title: BEVERAGE MANAGEMENT

Full Title: Beverage Management

Last Reviewed: 1/23/2023

Units		Course Hours per Week		Nbr of Weeks	<b>Course Hours Total</b>	
Maximum	1.00	Lecture Scheduled	1.00	17.5	Lecture Scheduled	17.50
Minimum	1.00	Lab Scheduled	0	6	Lab Scheduled	0
		Contact DHR	0		Contact DHR	0
		Contact Total	1.00		Contact Total	17.50
		Non-contact DHR	0		Non-contact DHR	0

Total Out of Class Hours: 35.00 Total Student Learning Hours: 52.50

Title 5 Category: AA Degree Applicable

Grading: Grade Only

Repeatability: 00 - Two Repeats if Grade was D, F, NC, or NP

Also Listed As:

Formerly:

### **Catalog Description:**

This course is designed to provide the practical knowledge needed to manage a restaurant bar or beverage operation.

## **Prerequisites/Corequisites:**

## **Recommended Preparation:**

#### **Limits on Enrollment:**

#### **Schedule of Classes Information:**

Description: This course is designed to provide the practical knowledge needed to manage a restaurant bar or beverage operation. (Grade Only)

Prerequisites/Corequisites:

Recommended:

Limits on Enrollment:

**Transfer Credit:** 

Repeatability: Two Repeats if Grade was D, F, NC, or NP

### **ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:**

AS Degree: Area Effective: Inactive: CSU GE: Transfer Area Effective: Inactive:

**IGETC:** Transfer Area Effective: Inactive:

**CSU Transfer:** Effective: Inactive:

**UC Transfer:** Effective: Inactive:

CID:

### **Certificate/Major Applicable:**

Both Certificate and Major Applicable

## **COURSE CONTENT**

### **Outcomes and Objectives:**

Upon completion of this course, the student will be able to:

- 1. Explain how to obtain an alcoholic beverage license.
- 2. Apply legal and responsible alcoholic beverage service techniques behind the bar and in the dining room.
- 3. List the essential attributes of a professional bartender.
- 4. Specify the responsibilities of the bar manager.
- 5. Stock, maintain, and manage a basic bar inventory.
- 6. Serve alcoholic beverages in accordance with professional service practices.
- 7. Develop various types of promotions and guest merchandising techniques for all types of beverages.
- 8. Describe considerations affecting the choice of purveyors.
- 9. Describe the steps in brewing the perfect cup of coffee.
- 10. Explain the role of purchasing controls.
- 11. Discuss standards for product quality control.
- 12. Determine product cost and gross profit.
- 13. Ensure sales accountability.
- 14. Define the three classifications of alcoholic beverages.

# **Topics and Scope:**

- I. Introduction
  - A. Industry trends
  - B. Fitting beverages into a restaurant concept
  - C. Beverage management within a restaurant
- II. Beverages in a Restaurant
  - A. Alcoholic
    - 1. Classifications
      - a. Spirits and liquor
      - b. Beer
      - c. Wine
  - 2. Alcoholic beverage licensing

- B. Coffee
- C. Tea
- D. Waters
- E. Other non-alcoholic beverages
- III. The Bar and Service Bar
  - A. Physical attributes
  - B. Selecting equipment and supplies
  - C. Set up
  - D. Safety and sanitation
  - E. Inventory management
  - F. Storage needs
- IV. Beverage Service
  - A. Alcoholic
    - 1. Responsible alcoholic beverage service
    - 2. Legal responsibilities
    - 3. Liability and penalties
  - B. Coffee
  - C. Tea
  - D. Waters
  - E. Other non-alcoholic beverages
- V. Employee Positions
  - A. Bar manager
  - B. Bartender
  - C. Bar back
  - D. Cocktail server
  - E. Barista
  - F. Sommelier
- VI. Employee Training
  - A. Portion control
  - B. Quality control
  - C. Cash management
  - D. Customer service
- VII. Beverage Marketing
  - A. Types of promotions
  - B. Merchandising
  - C. Target marketing
  - D. Entertainment
- VIII. Purchasing
  - A. Selecting purveyors
  - B. Purchasing controls
  - C. Rotation and storage
  - D. Inventory
  - E. Product quality control
- IX. Financial Operations
  - A. Product Cost
  - B. Cost controls
  - C. Pricing
  - D. Gross profit
  - E. Sales accountability

### **Assignment:**

1. Reading: 5-15 pages per week.

### Writing assignments:

- 2. Write a 1-2 page description of the legal responsibilities of alcoholic beverage servers.
- 3. Write 1-2 pages explaining the correct way to brew coffee and tea.
- 4. Write a job description and a classified advertisement for beverage service personnel.
- 5. Interview a local bar owner about effective business practices and write a 2-3 page summary.

### Problem solving assignments:

- 6. Research the most popular alcoholic beverage brands, their use, cost, and pricing; develop a sample bar inventory.
- 7. Create a timeline to set up a bar in a new restaurant.
- 8. List proven methods to control beverage costs.
- 9. Outline a labor schedule for maximum cost control, service, and profitability

#### **Examinations:**

10. 2-4 quizzes and 1 final exam.

#### Methods of Evaluation/Basis of Grade:

**Writing:** Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Listed writing assignments

Writing 20 - 30%

**Problem Solving:** Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

Bar inventory; timeline; beverage cost control.

Problem solving 20 - 30%

**Skill Demonstrations:** All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

None

Skill Demonstrations 0 - 0%

**Exams:** All forms of formal testing, other than skill performance exams.

Multiple choice, true/false, matching items, completion, essay; short answer.

Exams 40 - 50%

**Other:** Includes any assessment tools that do not logically fit into the above categories.

Attendance and participation

Other Category 10 - 20%

# **Representative Textbooks and Materials:**

Instructor prepared materials.