BOT 59.6 Course Outline as of Fall 2000

CATALOG INFORMATION

Dept and Nbr: BOT 59.6 Title: MARKETING VIRTUAL ASST

Full Title: Marketing Yourself as a Virtual Assistant

Last Reviewed: 3/28/2011

Units		Course Hours per Week		Nbr of Weeks	Course Hours Total	
Maximum	3.00	Lecture Scheduled	3.00	17.5	Lecture Scheduled	52.50
Minimum	3.00	Lab Scheduled	0	14	Lab Scheduled	0
		Contact DHR	0		Contact DHR	0
		Contact Total	3.00		Contact Total	52.50
		Non-contact DHR	0		Non-contact DHR	0

Total Out of Class Hours: 105.00 Total Student Learning Hours: 157.50

Title 5 Category: AA Degree Applicable

Grading: Grade or P/NP

Repeatability: 00 - Two Repeats if Grade was D, F, NC, or NP

Also Listed As:

Formerly:

Catalog Description:

To collect together all of your learned skills & knowledge and to "package" them in a marketable manner in order to obtain the best possible virtual employment position. Students will identify and evaluate various employment marketing techniques such as networking face-to-face, conducting virtual interviews, belonging to professional organizations, developing flyers and brochures, developing a professional Internet web site, and using numerous Web-based resources. The course is a requirement of the Business Office Technology Department's Virtual Assistant Program.

Prerequisites/Corequisites:

Recommended Preparation:

BOT 59.5 and BOT 73.12A. Familiarity with the Internet/Web.

Limits on Enrollment:

Schedule of Classes Information:

Description: Identifying & evaluating various techniques to secure employment as a virtual assistant. Topics: networking, virtual interviews, professional organizations, flyers & brochures,

& designing web sites. Required for Virtual Assistant Certificate Program. (Grade or P/NP)

Prerequisites/Corequisites:

Recommended: BOT 59.5 and BOT 73.12A. Familiarity with the Internet/Web.

Limits on Enrollment: Transfer Credit: CSU;

Repeatability: Two Repeats if Grade was D, F, NC, or NP

ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:

AS Degree: Area Effective: Inactive: CSU GE: Transfer Area Effective: Inactive:

IGETC: Transfer Area Effective: Inactive:

CSU Transfer: Transferable Effective: Fall 2000 Inactive: Fall 2014

UC Transfer: Effective: Inactive:

CID:

Certificate/Major Applicable:

Certificate Applicable Course

COURSE CONTENT

Outcomes and Objectives:

Students will:

- 1. Examine today's employment opportunities for qualified professional office support personnel by preparing a survey of the current job market for Virtual Assistants; securing advertisements and announcements for the entry-, experienced-, and administrative-level positions; analyzing the results; and comparing and classifying student's existing skills.
- 2. Search, retrieve, analyze, and interpret information on prospective employers and the job market for multiple sources.
- 3. Collect together all of the student's learned skills and knowledge and to "package" them in a marketable manner in order to obtain the best possible virtual employment positions.
- 4. Develop an effective marketing plan for securing employment in today's competitive market; prepare a job search strategy, personal inventory, resume, cover letter, and references.
- 5. Develop virtual interviewing skills.
- 6. Prepare a format for personal budget tracking; record income and expense information; provide means of billing clients; establishing a VISA or M/C account; and prepare projections based on varying financial scenarios.
- 7. Organize a networking directory from research and personal contacts; record information in an organized fashion.
- 8. Improve interpersonal online skills by interacting with others through email and web activities.
- 9. Develop a plan for creating an Internet site that will project a

professional image.

- 10. Develop an Internet site as a Virtual Assistant to share with prospective employers, co-workers, and others.
- 11. As part of the Internet site, prepare a "portfolio" or means of showing your work.
- 12. Access Internet professional sites and interact with others in order to network with online business people and document experiences in a report.
- 13. Write a report on legal and ethical considerations of being a Virtual Assistant including billing fairly, copyright materials, and sharing knowledge of others.
- 14. Provide online class presentations on various topics related to the class.

Topics and Scope:

- 1. Employment opportunities
- 2. Development of an employment marketing plan
- 3. Virtual interviewing skills
- 4. Budgeting
 - a. Tracking income and expense information
 - b. Billing clients
 - c. Establishing VISA or M/C accounts
- 5. Networking
 - a. Organizing a networking directory
 - b. Researching contacts
 - c. Use of mailing lists
 - d. Customer testimonials
- 6. An online, professional image
 - a. Interacting professionally via email and the Web
 - b. Creating an Internet Web site
 - c. Developing a portfolio of work experiences
- 7. Exploring professional organizations
 - a. Online virtual assistant organizations
 - b. Chambers of Commerce
 - c. Small business organizations and centers
 - d. Civic organizations
- 8. Ethical issues
 - a. Billing fairly
 - b. Copyright materials
 - c. Sharing knowledge with others
- 9. Online presentations
 - a. Organizing and gathering personal/professional information to present
 - b. Use of PowerPoint, Web pages, or other technology for presentations

Assignment:

Reading assignments from textbook, printed resource materials, and Internet Web sites.

Research course topics on the Internet.

Individual and group activities applying effective communication skills.

Writing a variety of reports from one-page documents to research-based reports.

Online presentations.

Methods of Evaluation/Basis of Grade:

Writing: Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Written homework, Reading reports, Term papers, Projects

Writing 40 - 80%

Problem Solving: Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

Homework problems, Quizzes, Exams

Problem solving 10 - 30%

Skill Demonstrations: All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

Class performances

Skill Demonstrations 5 - 20%

Exams: All forms of formal testing, other than skill performance exams.

Multiple choice, True/false, Matching items, Completion

Exams 5 - 10%

Other: Includes any assessment tools that do not logically fit into the above categories.

None

Other Category 0 - 0%

Representative Textbooks and Materials:

Susan Sweeney, 101 Ways to Promote Your Website, Maximum Press, 1999 Kent, Peter & Tara Calishain, Poor Richard's Internet Marketing & Promotions: How to Promote Yourself, Your Business, & Your Ideas Online (Poor Richard's Series), Top Floor Publications, 1999