

CATALOG INFORMATION

Dept and Nbr: COUN 93 Title: INTRO TO CASE MANAGEMENT
Full Title: Introduction to Case Management
Last Reviewed: 3/25/2019

Units		Course Hours per Week		Nbr of Weeks	Course Hours Total	
Maximum	1.50	Lecture Scheduled	3.00	8	Lecture Scheduled	24.00
Minimum	1.50	Lab Scheduled	0	8	Lab Scheduled	0
		Contact DHR	0		Contact DHR	0
		Contact Total	3.00		Contact Total	24.00
		Non-contact DHR	0		Non-contact DHR	0

Total Out of Class Hours: 48.00

Total Student Learning Hours: 72.00

Title 5 Category: AA Degree Applicable
Grading: Grade Only
Repeatability: 00 - Two Repeats if Grade was D, F, NC, or NP
Also Listed As:
Formerly:

Catalog Description:
Students will develop a working knowledge of the various roles and duties of a Case Manager

Prerequisites/Corequisites:

Recommended Preparation:

Limits on Enrollment:

Schedule of Classes Information:
Description: Students will develop a working knowledge of the various roles and duties of a Case Manager. (Grade Only)
Prerequisites/Corequisites:
Recommended:
Limits on Enrollment:
Transfer Credit: CSU;
Repeatability: Two Repeats if Grade was D, F, NC, or NP

ARTICULATION, MAJOR, and CERTIFICATION INFORMATION:

AS Degree:	Area	Effective:	Inactive:
CSU GE:	Transfer Area	Effective:	Inactive:
IGETC:	Transfer Area	Effective:	Inactive:

CSU Transfer:	Transferable	Effective:	Fall 1999	Inactive:
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UC Transfer:	Effective:	Inactive:
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CID:

Certificate/Major Applicable:

Not Certificate/Major Applicable

COURSE CONTENT

Outcomes and Objectives:

Students will be able to:

1. Review a client's file for intake.
2. Assess a client's needs and create a list of appropriate referral.
3. Review career goals and action plan.
4. List appropriate elements of case management.
5. Learn to complete appropriate forms in neat and timely manner.
6. Develop and present a client case management presentation.

Topics and Scope:

Introduction to Case Management
History of Case Management
Assessment of Client's Needs
Financial Concerns
Health Care Benefits
Linkage with Community Agencies
Monitoring
Legal and Ethical Behavior of Case Managers
Consultation and Referral Strategies
Careers in Case Management

Assignment:

Required reading assignments:

Textbook: thirty pages per week

Required writing assignments:

Two papers on Case Management

Five benefit forms completed

One oral presentation

Methods of Evaluation/Basis of Grade:

Writing: Assessment tools that demonstrate writing skills and/or require students to select, organize and explain ideas in writing.

Written homework, Reading reports, Essay exams, Term papers, Forms completion

Writing
10 - 80%

Problem Solving: Assessment tools, other than exams, that demonstrate competence in computational or non-computational problem solving skills.

Homework problems, Exams

Problem solving
5 - 40%

Skill Demonstrations: All skill-based and physical demonstrations used for assessment purposes including skill performance exams.

Class performances, Oral presentation

Skill Demonstrations
5 - 35%

Exams: All forms of formal testing, other than skill performance exams.

Essay

Exams
5 - 40%

Other: Includes any assessment tools that do not logically fit into the above categories.

Attendance

Other Category
5 - 25%

Representative Textbooks and Materials:

Theory, Practice and Trends in Human Services, by Ed Neukrug